

608 Auto and Detailing LLC – Terms and Conditions

Effective Date: The date of signing

Thank you for choosing 608 Auto and Detailing LLC for your professional vehicle detailing needs. Please read these Terms and Conditions carefully. By booking an appointment, you acknowledge that you have read, understood, and agree to be bound by these terms.

1. Scope of Service

608 Auto and Detailing LLC provides professional detailing services. While we strive for the highest quality, minor imperfections or pre-existing conditions (e.g., deep scratches, severe oxidation, faded paint, or permanent stains) may not be fully correctable through standard detailing processes.

2. Customer Responsibilities and Vehicle Condition

Personal Items: Customers are responsible for removing all personal belongings from the vehicle prior to our arrival or drop-off. We are not liable for any loss, damage, or misplacement of items left in the vehicle.

Disclosures: Customers must disclose any special concerns, pre-existing damage, or mechanical issues regarding the vehicle prior to the start of the service.

Accessibility: You are responsible for ensuring the vehicle is accessible and ready at the scheduled time. This includes providing keys, garage door openers, or gate access codes. The vehicle must be parked in a location that allows for safe and efficient work. Failure to provide access may result in cancellation or a "no-show" fee.

3. Appointment Cancellation and Rescheduling

Notice Period: To cancel or reschedule, you must contact us at 608-918-0257 at least one (1) hour before your scheduled appointment.

Late Fees: Cancellations or rescheduling requests made with less than one hour of notice will incur a \$30.00 fee. Failure to notify will result in this charge being applied to your account.

4. Payment Terms

Due Date: Payment is due in full immediately upon completion of the service, unless other arrangements have been made in writing.

Payment Methods: We accept Cash, Credit/Debit Cards, Venmo, Cash App, Apple Pay, and Checks.

Returned Checks: A fee of \$10.00 will be charged for any bounced or returned checks.

Refund Policy: All sales are final. No refunds will be issued for services rendered. Similarly, no refunds are provided for cancellations requests made within the one-hour window.

5. Right to Refuse Service

608 Auto and Detailing LLC reserves the right to refuse service to any vehicle that we deem, at our sole discretion, to be unsafe, excessively dirty, or if the environment poses a risk to our staff or equipment. If service is refused due to the condition of the vehicle, no refund or credit will be issued.

6. Limitation of Liability

Reasonable Care: We exercise the highest level of care; however, we are not responsible for damage caused by pre-existing conditions, manufacturer defects, or any mechanical issues resulting from the detailing process.

Indemnification: You agree to indemnify and hold 608 Auto and Detailing LLC harmless from any claims, damages, or expenses arising from the condition of your vehicle or your failure to disclose information.

Waiver of Consequential Damages: In no event shall 608 Auto and Detailing LLC be liable for any indirect, special, incidental, or consequential damages, including loss of profit or loss of vehicle use, even if advised of the possibility of such damages.

7. Service Guarantee

If you are unsatisfied with any aspect of the detailing service, please notify us immediately upon inspection. We will make reasonable efforts to address valid concerns.

8. Use of Vehicle Images and Media for Advertising

By agreeing to these Terms and Conditions, you grant 608 Auto and Detailing LLC the right to take photographs, videos, or other media of your vehicle before, during or after the detailing service. You also grant us permission to use such images or media for promotional, advertising, marketing, or social media purposes without any further consent or compensation.

If you do not wish for your vehicle to be used in any advertising or media, please notify us in writing prior to the service. We will make reasonable efforts to accommodate your request; however, refusal to allow media use may limit certain promotional opportunities.

9. Force Majeure

608 Auto and Detailing LLC shall not be held liable for failure to perform its obligations if such failure is caused by an event beyond our reasonable control, including but not limited to severe weather conditions, acts of God, natural disasters, government restrictions, or unexpected equipment failure.

10. Severability

If any provision of this Agreement is held to be invalid or unenforceable by a court of competent jurisdiction, the remaining provisions will continue in full force and effect.

11. Governing Law and Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of the State of Wisconsin. Any disputes arising under this Agreement shall be resolved exclusively in the courts located in Sauk County, Wisconsin.

12. Collection Costs

In the event that 608 Auto and Detailing LLC must take action to collect unpaid balances, the customer agrees to be responsible for all costs of collection, including reasonable attorney's fees and court costs.

13. Vehicle Security and Keys Disclaimer

While we take precautions, 608 Auto and Detailing LLC is not responsible for the security of the vehicle or its contents once the keys have been surrendered to us for service, nor for any theft, vandalism, or damage that may occur at the service location.

14. Updates to Terms

608 Auto and Detailing LLC reserves the right to modify these terms at any time without prior notice. Continued use of our services constitutes acceptance of the current terms.

Customer Acknowledgment

By signing below, I acknowledge that I have read, understood, and agreed to the Terms and Conditions set forth by 608 Auto and Detailing LLC.

Customer Name (Printed): _____

Customer Signature: _____

Date: _____